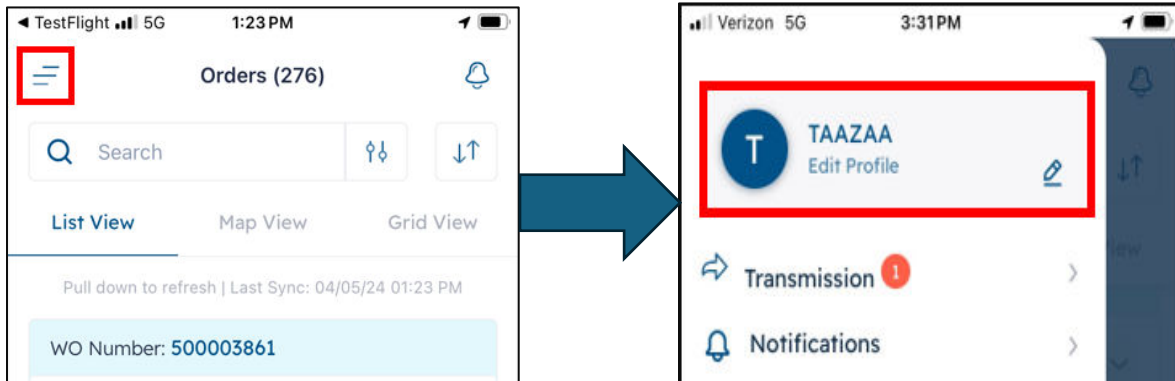


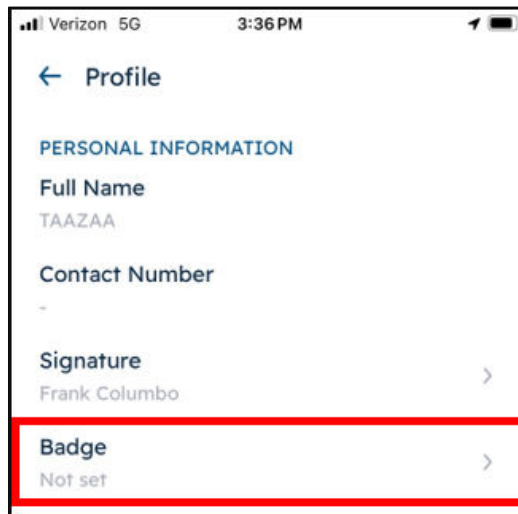
Safeguard Mobile – Updates

We are thrilled to announce the following updates to the Safeguard Mobile App in version 25, being released in May 2024:

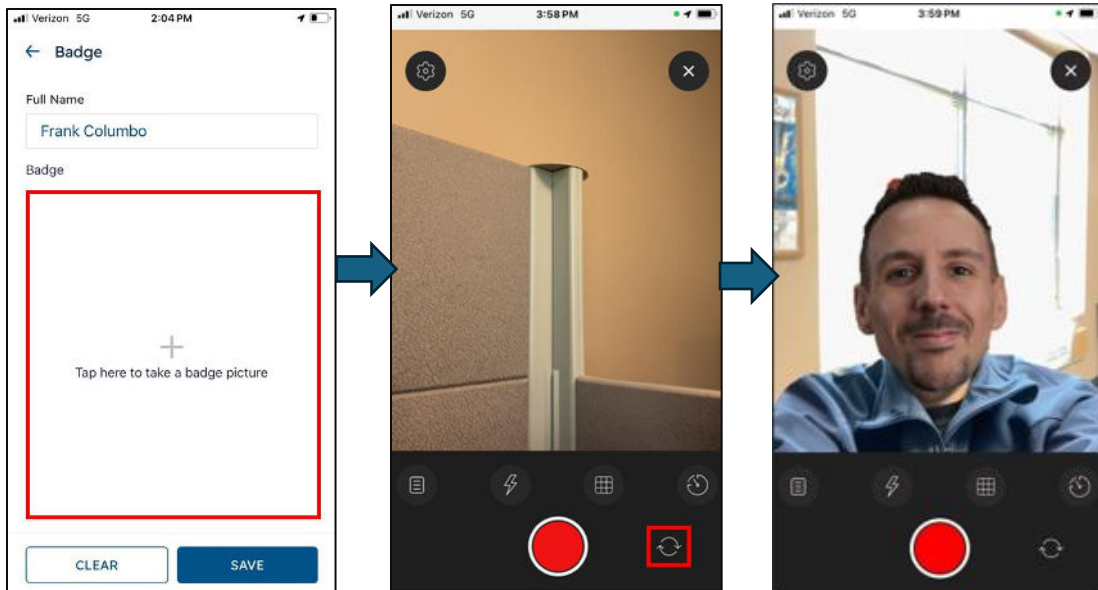
- **Virtual Badge**
 - You can now create a virtual badge through the Safeguard Mobile app if you forget your actual badge.
 - Tap the **Menu** icon and access the **Edit Profile** page.



- Tap **Badge**. (This option initially shows as **Not Set**.)



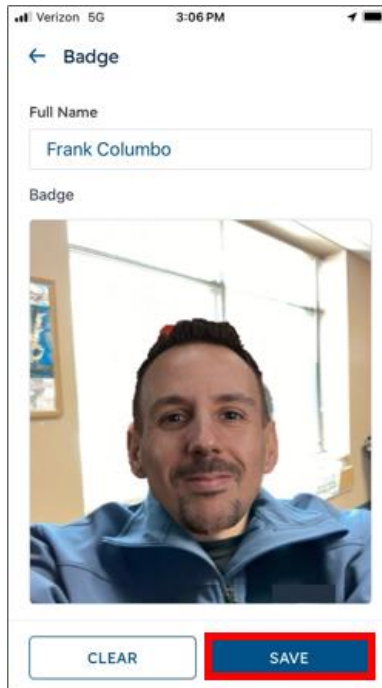
- Tap in the **Badge** field to engage the camera.



- Tap the **Red Circle** to take a badge photo.



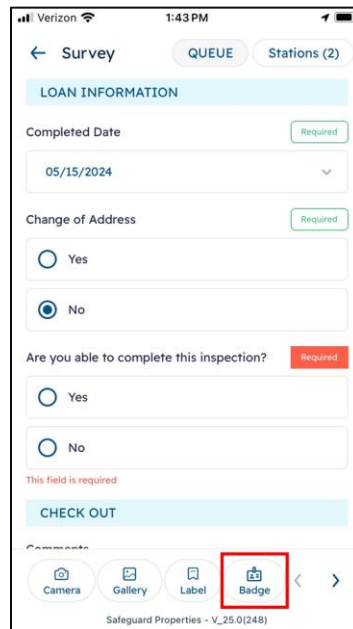
- Tap the **SAVE** button to set the photo for the virtual badge.



Please note: The **Full Name** field on the Badge page populates with the information provided when you set your signature in the Safeguard Mobile app.

At any time, you can return to the Badge page, tap the **CLEAR** button, and remove the badge photo.

- The **Order Details** and **Survey** pages have a **Badge** icon.

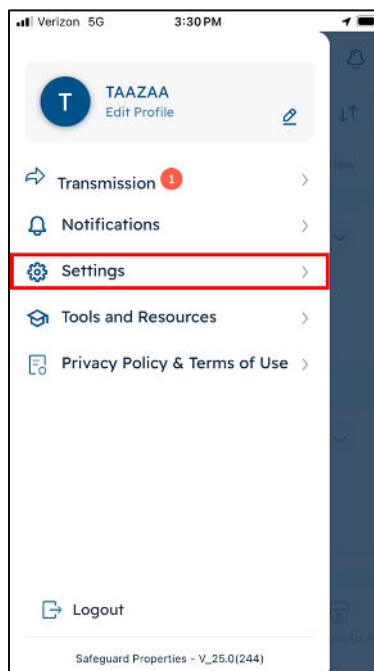


- Tap the Badge icon to display the virtual badge.

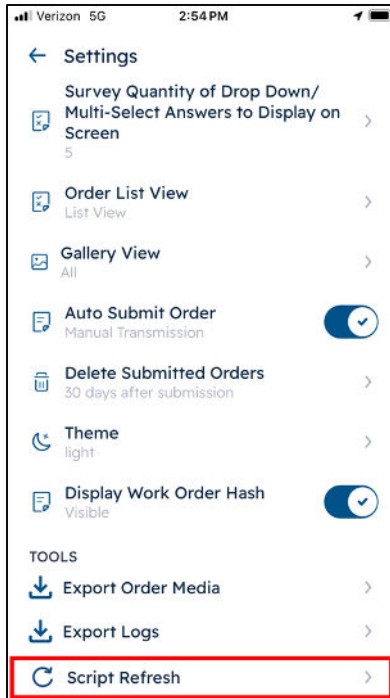


- **On Demand Script Refresh**

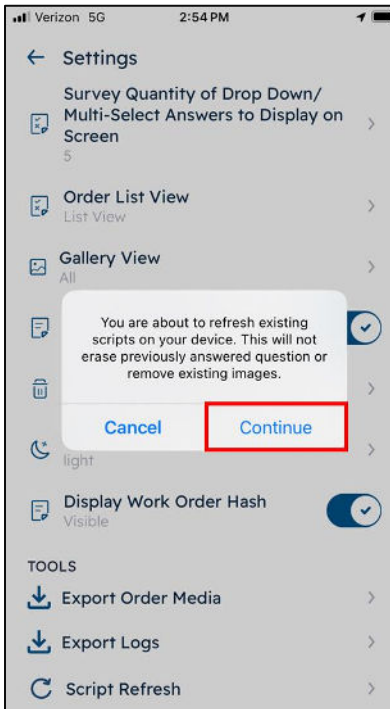
- You have the on-demand ability to update the various scripts that are in use in Safeguard Mobile if for reason they change.
- Tap the **Settings** option on the **Menu** page.



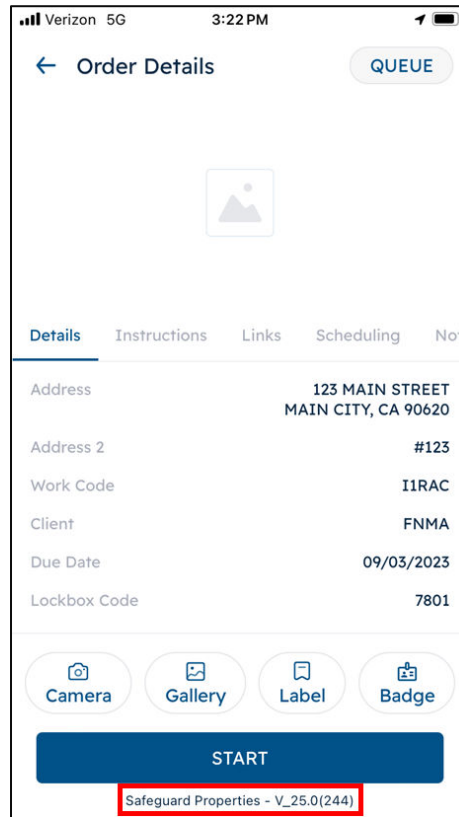
- Tap the **Script Refresh** option at the bottom of the page.



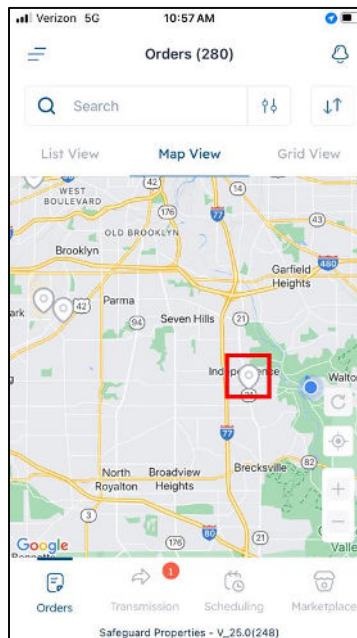
- Tap the **Continue** button to complete the script refresh.
 - As noted, no information is erased or removed in this process.



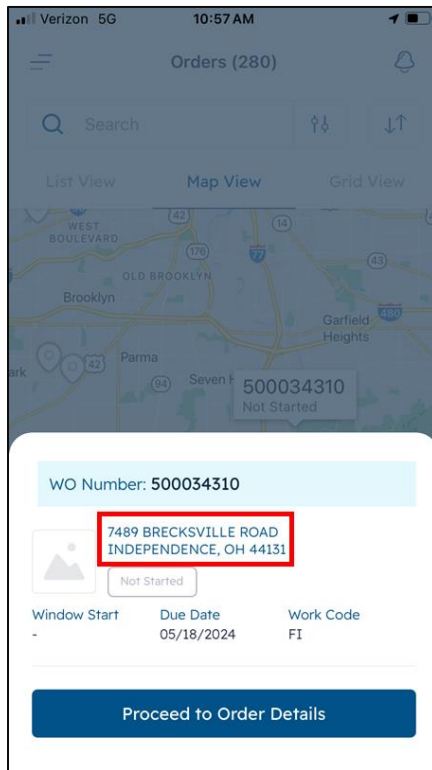
- **The version number displays at the bottom of any Safeguard Mobile page.**
 - This feature helps our IT department if you call in with a question or issue.
 - Knowing the version number you are on helps them determine potential solutions.



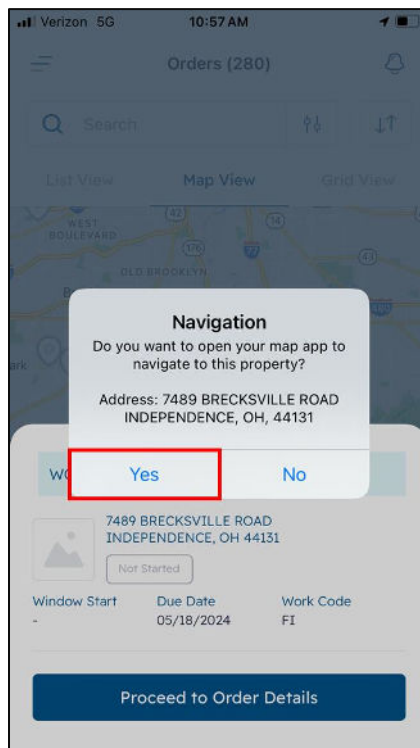
- **Navigation can be launched in Map View.**
 - Tap the pin associated with the property you need to navigate to.



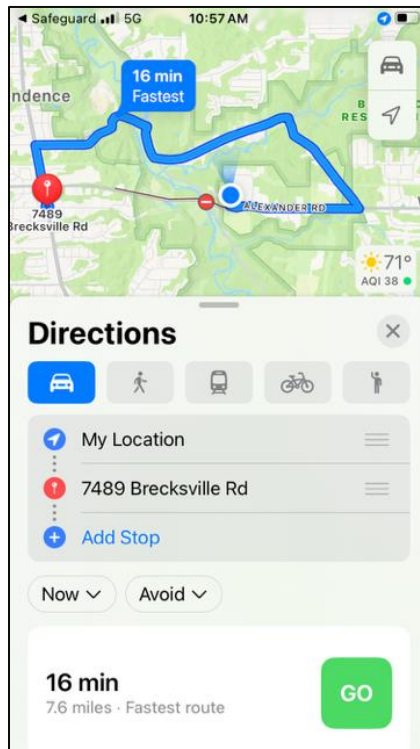
- Tap the property address to launch the navigation app on your phone.



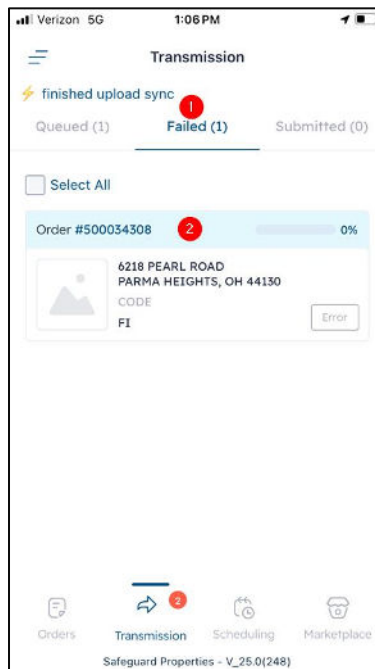
- Tap **Yes** to open your map app and navigate to the selected property address.



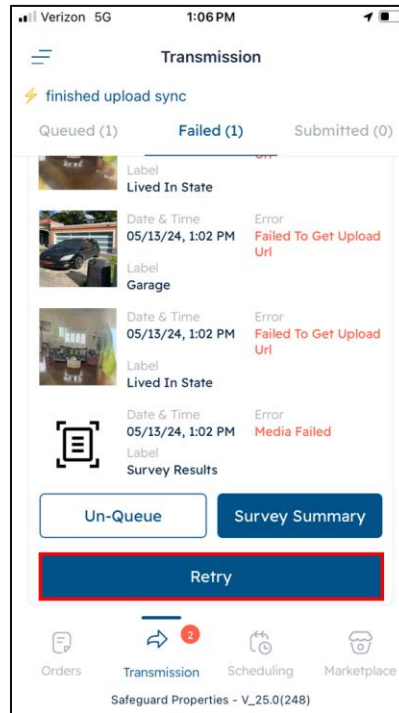
- The navigation app opens with directions to the property.



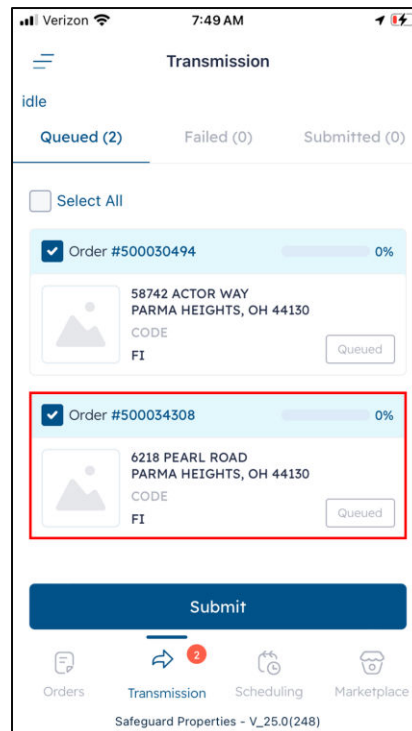
- The **Submit** button has been changed to **Retry** button on the **Transmission** page when an order fails to transmit.
 - On the **Failed** tab of the Transmission page (1), tap the work order (2).



- Scroll to the bottom of the information displayed for that work order.
- If a record fails to transmit, then the Transmission page shows a **Retry** button for the work order instead of a Submit button.
- Tap the Retry button to move the order back to the **Queued** page.



- The order returns to the Queued page.



- Tap the Submit button to resend the order to Safeguard.

