
















Following is a list of mortgage servicer and/or property preservation contacts designed for officials of any municipality to assist in identifying the loan servicer and the designated staff for issues pertaining to vacant and abandoned properties.

Note: In some cases, the banking entity identified by a municipal official regarding a particular property may be a trustee and not the mortgage loan servicer. In those instances, please utilize the second section (marked in green) to contact the trustee to assist in identifying the loan servicer.

For additional information regarding the role of the trustee (and the loan servicer), please refer to the following web page at <https://safeguardproperties.com/servicer-contacts/>

Company	Contact Information
Arvest Mortgage Division 	Servicer: AMDPropertyPreservation@arvest.com Property Preservation Company: Arvest.CustomerService@safeguardproperties.com
Bank of America 	Property Preservation Company: codecompliance@safeguardproperties.com
BSI Financial Services 	Servicer: propres@bsifinancial.com Phone: 1-800-327-7861
Carrington Mortgage Services 	Servicer: CodeEnforcement@carringtonms.com Direct Contact: Nick Kiwatkowski: nick.kwiatkowski@carringtonms.com Manager, 469-863-5158 6200 Tennyson Pkwy., Suite 210 • Plano, TX 75024
Colonial Savings 	Servicer: preservation@gocolonial.com
Community Loan Servicing (Formerly Bayview Loan Servicing) 	Servicer: PPR@communityloanservicing.com Direct Contacts: Michael Lopata: MichaelLopata@communityloanservicing.com Default Preservation Specialist, 954-590-7161 1415 W. Cypress Creek Rd., Suite 200 • Fort Lauderdale, FL, 33309 Tina Bado: TinaBado@communityloanservicing.com First Vice President Default Administration, Office: 306-921-6605 • Fax: 305-260-1440 7300 Corporate Center Dr., Suite 404 • Miami, FL 33126
Computershare Loan Services 	Servicer: nadscpspropertypreservation@computershare.com











Company	Contact Information
<p>DHI Mortgage Company, Ltd.</p>  <p>DHI MORTGAGE</p>	<p>Servicer: loanservicing@dhimortgage.com</p> <p>10700 Pecan Park Blvd., Suite 450 • Austin, TX 78750 Phone: 866-350-7746 • Fax: 800-547-1844</p>
<p>Davenport Financial</p>  <p>DAVENPORT FINANCIAL</p>	<p>Servicer: preservation@davenportfinancial.com</p> <p>Phone: 1-800-604-1876</p>
<p>Dovenmuehle Mortgage, Inc.</p>  <p>Dovenmuehle</p>	<p>Servicer: propertypreservation@dmicorp.com</p>
<p>Fay Servicing, LLC</p>  <p>FAY SERVICING</p>	<p>Servicer: preservation@fayservicing.com</p> <p>Attn: Property Preservation 8001 Woodland Center Blvd., Suite 100 • Tampa, FL 33614</p>
<p>Fifth Third Bank</p>  <p>FIFTH THIRD BANK</p>	<p>Servicer: PropertyPreservation.Bancorp2@53.com</p> <p>Property Preservation Company: codecompliance@safeguardproperties.com</p>
<p>First-Citizens Bank & Trust Company</p>  <p>First Citizens Bank</p>	<p>Servicer: lossmitigation@firstcitizens.com</p>
<p>First Interstate Bank</p>  <p>First Interstate Bank</p>	<p>Direct Contact: Tamara Kraft: tamara.kraft@fib.com Collections Manager, 307-235-4268 PO Box 40 • Casper, WY 82602</p>
<p>First National Bank</p>  <p>First National Bank</p>	<p>Servicer: FNBmortgageAssistance@FNB-CORP.com</p>






Company	Contact Information
<p>Freedom Mortgage</p> 	<p>Servicer: propertypreservation@freedommortgage.com fhapostsalepreservation@freedommortgage.com</p> <p>907 Pleasant Valley Ave. • Mt. Laurel, NJ 08054</p>
<p>Guild Mortgage Company</p> 	<p>Servicer: codecompliance@guildmortgage.net</p> <p>Property Preservation Company: codecompliance@safeguardproperties.com</p>
<p>Homeside Financial</p> 	<p>Direct Contact: Roy Briggs III, rbriggs@gohomeside.com Director of Loan Servicing, 614-636-4474 7774 Walton Pkwy., Floor 4 • New Albany, OH 43054</p>
<p>Huntington Bank</p> 	<p>Servicer: Preservation@Huntington.com</p>
<p>JP Morgan Chase</p> 	<p>Servicer: cpc.violations@chase.com</p>
<p>Lakeview Loan Servicing</p> 	<p>Servicer: CodeViolations@lakeviewloanservicing.com</p>
<p>LoanCare</p> 	<p>Direct Contact: Brooke Marshall: brooke.marshall@loanCare.com Vice President, 757-807-7703</p>
<p>Loan Depot</p> 	<p>Servicer: codecompliance@loandepot.com</p>



Company	Contact Information
<p>McCue Mortgage Company</p> 	<p>Servicer: preservation@mccuemortgage.com</p> <p>Property Preservation Company: codecompliance@safeguardproperties.com</p>
<p>M&T Bank</p> 	<p>Servicer: P&Pescalation@mtb.com</p> <p>Direct Contacts: Debra Downs: d downs1@mtb.com Property Preservation Escalation Manager</p> <p>Chip Nolan: anolan@mtb.com Property Preservation Lead 475 Crosspoint Pkwy. • Getzville, NY 14068</p>
<p>Mr. Cooper</p> 	<p>Servicer: codeviolations@mrcooper.com</p>
<p>Navy Federal Credit Union</p> 	<p>Servicer: collections_vendor_relations@navyfederal.org</p> <p>Direct Contact: Derek Hamlin: derek_hamlin@navyfederal.org</p>
<p>New York Community Bank</p> 	<p>Servicer: MortgageResearch@mynycb.com</p>
<p>Ocwen Loan Servicing</p> 	<p>Servicer: Property.Preservation@ocwen.com FHAVAPPI@ocwen.com</p>
<p>Pennsylvania Housing Finance Agency</p> 	<p>Direct Contact: Kate Newton: knewton@phfa.org Director, Loan Servicing, 717-780-3891 211 N. Front St. • Harrisburg, PA 17101</p>
<p>PennyMac Loan Services</p> 	<p>Direct Contact: Daniela Vazquez: daniela.vazquez@pnmac.com Supervisor, Foreclosure Operations 6101 Condor Dr. • Moorpark, CA 93021 Servicer: propertypreservation@pnmac.com</p>







Company	Contact Information
<p>Pingora Loan Servicing</p> 	<p>Direct Contact: Peggy King: pking@pingorafund.com Servicer Oversight Quality Control Manager, Toll Free: 877-239-3972 x 7338 • Office: 308-633-3864 1755 Blake St., Suite 200 • Denver, CO 80202</p>
<p>PNC Bank</p> 	<p>Servicer: PropertyPreservation@pnc.com Pre-Foreclosure Sale REO@pnc.com Post-Foreclosure Sale</p>
<p>Provident Funding</p> 	<p>Direct Contact: Derek Adams: DAdams@provident.com 1-800-696-8199 x 7758</p>
<p>Regions Bank</p> 	<p>Direct Contact: Denise McLaurin: denise.mclaurin@regions.com Legal Claims Administrator, Assistant Vice President 215 Forrest St. • Hattiesburg, MS 39401 Mail Code: MSHA10301J 601-554-2386 • Fax 901-580-8688</p>
<p>Residential RealEstate Review (RRR)</p> 	<p>Servicer: proppresissues@rrreview.com Code.violations@spservicing.com</p>
<p>Santander Bank</p> 	<p>Direct Contacts: Shannon Lippert: slippert@santander.us Default Logistics Manager, 610-378-6323 Colleen Curran: ccurran@santander.us Operations Department, 610-378-6366 601 Penn St. • Reading, PA 19601</p>
<p>South Carolina State Housing Authority</p> 	<p>Direct Contact: Jeana Kunz: jeana.kunz@schousing.com 300-C Outlet Pointe Blvd. • Columbia, SC 29210</p> <p>Property Preservation Company: Codecompliance@safeguardproperties.com</p>
<p>Specialized Loan Servicing</p> 	<p>Servicer: PropPres@sls.net codev.samreo@computershare.com Post-Foreclosure Sale 8742 Lucent Blvd. • Littleton, CO 80129</p>



Company	Contact Information
<p>Statebridge Company, Inc.</p> 	<p>Servicer: sbpreservation@statebridgecompany.com</p> <p>5680 Greenwood Plaza Blvd., Suite 100S • Greenwood Village, CO 80111</p> <p>Direct Contact: Bryce Fendall: bfendall@statebridgecompany.com Phone: 720-697-6421 6061 S. Willow Dr., Suite 300 • Greenwood Village, CO 80111</p>
<p>Sun West Mortgage Company, Inc.</p> 	<p>Servicer: pnp@swmc.com</p>
<p>TruHome Solutions</p> 	<p>Servicer: mortgageservicing@truhomesolutions.com</p> <p>Direct Contact: Doug Battin: dbattin@truhome.com SVP Mortgage Servicing, Office: 913-981-1709 Mobile: 214-733-3725 9601 Legler Rd. • Lenexa, KS 66219</p>
<p>Umpqua Bank</p> 	<p>Primary Contact: Rebecca Tweed: Property Preservation & Default Reporting Officer hldpropertypreservation@umpquabank.com Phone: 1-866-743-4931, Option 1 Attn: Property Preservation PO Box 230727 • Portland, OR 97281</p>
<p>U.S. Department of Housing and Urban Development (HUD)</p> 	<p>Field Services & Asset Manager Contacts Website: https://www.hud.gov/program_offices/housing/sfh/reo/mm/mminfo</p>
<p>Truman Capital Advisors</p> 	<p>Direct Contacts: Christine Seiler: cseiler@trucap.com Alex Lopez: alopez@trucap.com</p>
<p>Wells Fargo Home Mortgage</p> 	<p>Servicer: codeviolations@wellsfargo.com</p> <p>Attention: Property Preservation F2303-04J 1 Home Campus • Des Moines, IA 50328 Toll-Free: 1-877-617-5274</p>



Company	Contact Information
<p>Bank of New York Mellon</p> 	<p>Trustee: mbs.property.inquiries@bnymellon.com</p>
<p>Christiana Trust – Wilmington Savings Fund Society (WSFS)</p> 	<p>Trustee: https://ctpropsearch.com (website)</p>
<p>Deutsche Bank</p> 	<p>Trustee: mbs.property-inquiry@db.com</p>
<p>HSBC N.A.</p> 	<p>Trustee: corporate.trust@us.hsbc.com</p>