



# Photo Direct

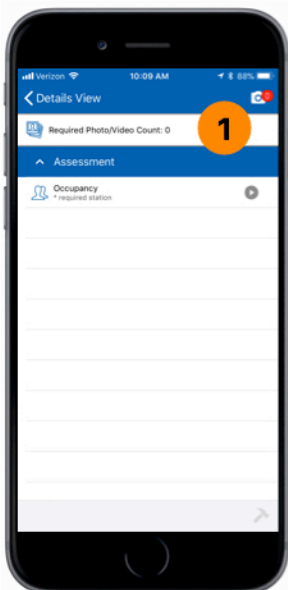
## iOS Update Quick Guide

<b>Project:</b>	Video Integration - Required Videos
<b>Overview:</b>	This update makes video documentation required (when triggered) for work order transmission in Photo Direct.

## Video Details

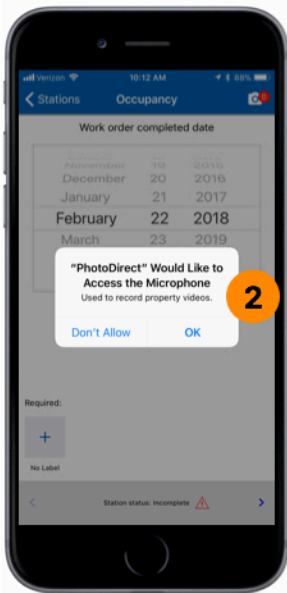
- Videos can only be added to Vendor Web through the use of the Photo Direct mobile app
- Maximum length of a video is 30 seconds
- Multiple videos can be taken and transmitted for each video label
- Videos can only be taken when the mobile device is in portrait mode
- Audio commentary will also be recorded and transmitted (narration is encouraged)
- Users are not able to add videos to manual orders
- Videos are required for transmission in Photo Direct, but not for order submission in Vendor Web

## Application Updates



### Assessment Screens - Work Order Stations

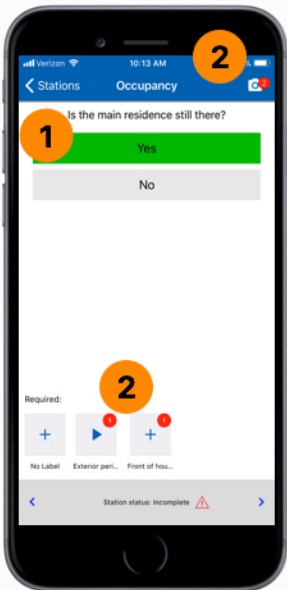
- 1 Required Items Count**  
Video labels can only be triggered in required stations, and will now be included in the required items count.



**2 Audio Permission**  
Users will be asked for microphone permission with any new app install or reinstall.

- Permission pop-up will appear on the first question of the user's first work order
- User must accept permission in order for audio commentary to be recorded and transmitted with video

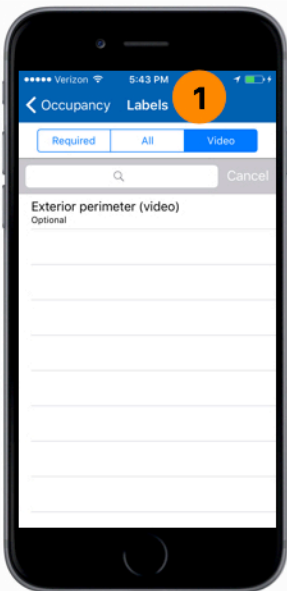
## Assessment Screens - Triggering Video Labels



**1 Station Questions / Responses**  
Some work order assessments will have station questions that now trigger video labels based on the user's response (see next page for video label trigger criteria).

**2 Triggered Video Labels**  
If a video label is triggered, it will automatically appear below in the "Required:" media thumbnails section of the screen, and be added to the count in the top right corner (same as with required photos).

- All video thumbnails will have a play icon which will trigger the In-Script Video Record Screen when clicked
- All video labels will have "(video)" at the end;  
*Example: Plumbing system visible breaks (video)*



## Labels Screen

**1 Video Tab**  
Although video labels will appear in the "Required" and "All" tabs, a "Video" tab has been added to the Labels Screen for quick label access.

- Clicking on a video label will take the user to the Full-View Video Record Screen (similar to how clicking on a photo label will take the user to the Full-View Camera Screen)

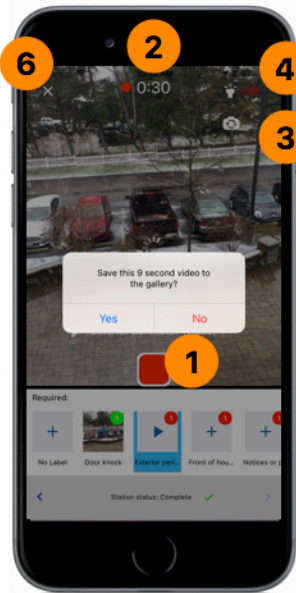
# Video Label Trigger Criteria

Below are the work order scenarios that will trigger a video label:

Work Code(s)	Station	Question	Answer	Triggered Video Label
ACQ1, ACQ2, ACQL, FINDIL, P&PDIL, AFFDVT, DOCANJ, LCLAIM, LCLAMI, LIT, SUBPOE, SUBRO, VENREP	Occupancy	Is the main residence still there?	Yes	Exterior perimeter (video)
A Script, B Script, FNMA CTG, FNMA RFRSH2	Interior Information	Is there a basement at the property?	Yes	Basement walls, flooring and ceilings (video)
A Script	Interior Information	Are any floors structurally weak or spongy on departure?	Yes	Floor weak or spongy (video)
A Script	Attic/Top Floor	Is there an interior attic/decking?	Yes	Condition of sheathing and roof structure (video)
A Script, P&P Winterization, P&P Check Winterization	Hot Water Tank and Plumbing	Are there any visible breaks in the plumbing system?	Yes	Plumbing system visible breaks (video)
A Script, P&P Winterization, P&P Check Winterization	Hot Water Tank and Plumbing	Are there any visible breaks in the plumbing system?	No	Plumbing system intact (video)
Any order with a Winterization Page	Hot Water Tank and Plumbing	Did pressure check pass?	No	Pressure test fail - plumbing system leak (video)

# Video Record Screens

Video capture functionality is available on both the In-Script and Full-View Video Record Screens.



*In-Script Video Record Screen*

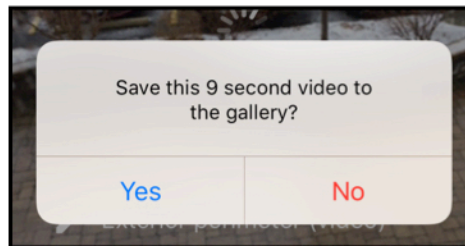


*Full-View Video Record Screen*

## 1 Record Button

Videos are started and stopped by pressing the video record button.

- A single video cannot be stopped and started multiple times; once the user presses stop on a video record, he or she will be prompted to save that video to the Gallery



## 2 Video Duration

Video length will count down from 0:30.

## 3 Front-Facing Camera

Users can now click the new switch camera icon to activate the front-facing camera.

## 4 Torch Mode

Users can now turn off and on torch mode to help with lighting during photo capture or video record (not available when using the front-facing camera).

## 5 Change Label

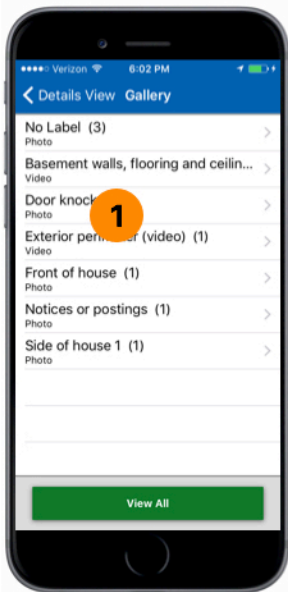
On the Full-View Video Record Screen, clicking on the label or pencil icon enables the user to change the video label if a different video label is available.

## 6 Back (Close Button)

Clicking the "X" in the top left corner will return the user to his or her previous screen (same as on the Full-View Camera Screen).

## 7 View Media

Clicking the media thumbnail will return the user to the Gallery Label Selection Screen (same as on the Full-View Camera Screen).



## Gallery

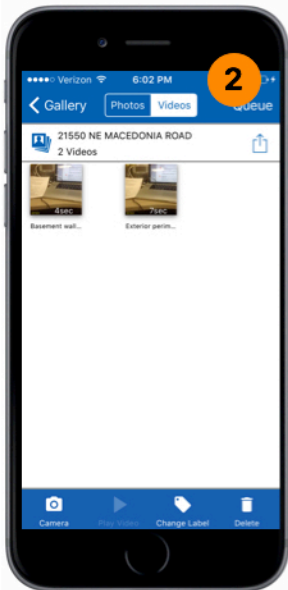
- 1 Gallery Label Selection Screen**  
Videos will now be included in the list of labels within the Gallery.

- Labels will now appear in alphabetical order
- Clicking "View All" will take the user to the Gallery View Screen same as before

- 2 Gallery View Screen**  
A "Videos" tab has been added for quick access.

- Photos and videos will now appear in alphabetical order on their respected tabs when "View All" has been selected

- Users can play back, delete, or relabel videos as well as send the order to the queue for transmit



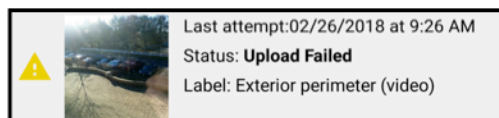
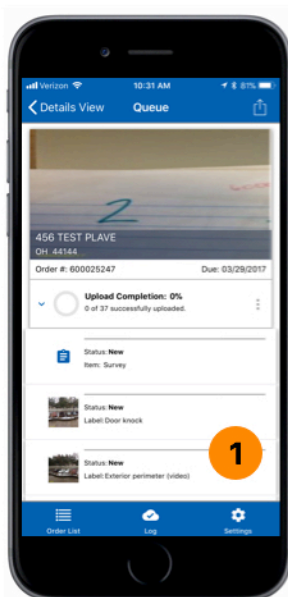
## Queue Screen

- 1 Uploading Videos**  
Like photos, videos will be included in the user's work order item count.

- Unlike photos, videos will not be assigned an ID once transmitted

- A green checkmark will appear next to the thumbnail of videos that were transmitted successfully (same as photos)

- A yellow/orange alert icon will appear next to the thumbnail of any video not successfully transmitted (same as photos)



- Users will be able to reset a failed transmission in the "Upload Completion" status bar and try the transmission again (same as today)