Preserve Mobile
Enhancement Quick Guide - iOS


Overview: Users will now be able to take and transmit videos on Manual Orders.

Manual Video Details
- “No Label (video)” will be the only available video label for Manual Orders
- Maximum length for a manual video is 2 minutes
- Users are not required to take a full 2 minute videos, but should take a long enough video to provide the proper documentation
- Multiple videos can be taken and transmitted on a single Manual Order
- Audio commentary will also be recorded and transmitted (narration is encouraged)
- Videos can only be taken when the device is in portrait mode
- Videos can only be uploaded to SafeView Preserve through the use of the Preserve Mobile App

Application Updates

Manual Orders

Only the ability to take and transmit videos is new. All other Manual Order functionality will work the same as it does today.

To create a new Manual Order, click on the “+” icon in the upper right corner of the New Orders List Screen.

Clicking on a Manual Order Card will pull up the Full-View Camera Screen where users can take supplemental photos — and now videos — for that work number without answering script questions.
Users can quickly change from taking photo to video
Upon initial open of the Full-View Camera Screen, the user will always be in picture-taking mode.

2a. A camera icon has been added to the right side of the bottom camera bar. This camera icon indicates that the user is in picture-taking mode. Clicking this icon automatically changes the camera from photo-taking to video-capturing mode. Additionally, the photo capture button has been changed to white in the bar to more easily make it stand out from the video capture button.

2b. When in video-capturing mode, the “No Label (video)” label and a video icon will display in the the camera icon’s place on the right side of the bottom camera bar. Clicking this icon automatically changes the camera from video-capturing to photo-taking mode.

Note: The icon in the camera bar will only display when on a “No Label” label and will always display the mode you are currently in, NOT the one you want to select.

The new “No Label (video)” label is also accessible from the Category Labels Screen
Clicking on the “No Label” label or pencil icon on the Full-View Camera Screen will take the user to the Category Labels Screen.

The new “No Label (video)” label will appear in the All Labels list directly below the “No Label” label.

A user is able to add the “No Label (video)” label to his or her favorites, the same as with any other label.
4 **Taking Videos**

Video capture and the Full-View Video Screen will work the same way in Manual Orders as it does in regular Work Orders.

4a. **Record Button**

Videos are started and stopped by pressing the video record button.

- A single video cannot be stopped and started multiple times; once the user presses stop on a video record, he or she will be prompted to save that video to the Gallery.

4b. **Video Duration**

Video length will count down from 2:00.

4c. **Front-Facing Camera**

Users can click the new switch camera icon to activate the front-facing camera.

4d. **Torch Mode**

Users can turn off and on torch mode to help with lighting during video record (not available when using the front-facing camera).

4e. **Back (Close Button)**

Clicking the “X” in the top left corner will return the user to the New Order List Screen.

4f. **View Media**

Clicking the media thumbnail will return the user to the Gallery Label Selection Screen (same as on the Full-View Camera Screen).
5 **Reviewing Videos**
Videos will now be included in the list of labels within the Gallery.

5a. **Gallery Label Selection Screen**
The new “No Label (video)” label will display directly after the “No Label” photo label.

- Clicking “View All” will take the user to the Gallery View Screen same as before.

5b. **Gallery View Screen**
A “Videos” tab is available for quick access to videos.

- Users can play back or delete videos as well as send the order to the queue for transmit.

6 **Uploading Videos**
Like photos, videos will be included in the user’s work order item count on the Queued Orders Screen.

6a. **Queued Orders Details Screen**
Although behaving like photos, videos will not be assigned an ID once transmitted.

- A green checkmark will appear next to the thumbnail of videos that were transmitted successfully.

- A red alert icon will appear next to the thumbnail of any video not successfully transmitted.

- Users will be able to reset a failed video upload attempt by clicking the “Reset” button followed by the then active “Transmit” button.