

Project: Video Integration - Required Videos

Overview: This update makes video documentation required (when triggered)

for work order transmission in Photo Direct.

Video Details

Videos can only be added to Vendor Web through the use of the Photo Direct mobile app

- Maximum length of a video is 30 seconds
- Multiple videos can be taken and transmitted for each video label
- Videos can only be taken when the mobile device is in portrait mode
- Audio commentary will also be recorded and transmitted (narration is encouraged)
- Users are not able to add videos to manual orders
- Videos are required for transmission in Photo Direct, but not for order submission in Vendor Web

Application Updates



First Time Login



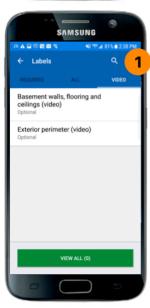
Audio Permission

User will be asked for microphone permission during the first login of any new app install or reinstall.

 User must accept permission in order for audio commentary to be recorded and transmitted with video







Assessment Screens - Work Order Stations

1 Required Items Count
Video labels can only be triggered in required
stations, and will now be included in the required

Assessment Screens - Triggering VideoLabels

- Station Questions / Responses
 Some work order assessments will have station
 questions that now trigger video labels based on the
 user's response (see next page for video label trigger
 criteria).
- If a video label is triggered, it will automatically appear in the "Required:" media thumbnails section of the screen, and be added to the count in the top right corner (same as with required photos).

Labels Screen

items count.

- 1 Video Tab
 Although video labels will appear in the "Required" and
 "All" tabs, a "Video" tab has been added to the Labels
 Screen for quick label access.
 - Clicking on a video label will take the user to the Full-View Video Record Screen (similar to how clicking on a photo label will take the user to the Full-View Camera Screen)
 - All video labels will have "(video)" at the end; Example: Plumbing system visible breaks (video)

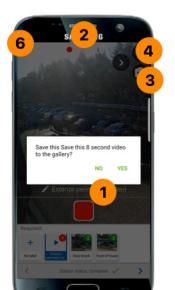
Video Label Trigger Criteria

Below are the work order scenarios that will trigger a video label:

Work Code(s)	Station	Question	Answer	Triggered Video Label
ACQ1, ACQ2, ACQL, FINDIL, P&PDIL, AFFDVT, DOCANJ, LCLAIM, LCLAMI, LIT, SUBPOE, SUBRO, VENREP	Occupancy	Is the main residence still there?	Yes	Exterior perimeter (video)
A Script, B Script, FNMA CTG, FNMA RFRSH2	Interior Information	Is there a basement at the property?	Yes	Basement walls, flooring and ceilings (video)
A Script	Interior Information	Are any floors structurally weak or spongy on departure?	Yes	Floor weak or spongy (video)
A Script	Attic/Top Floor	Is there an interior attic/decking?	Yes	Condition of sheathing and roof structure (video)
A Script, P&P Winterization, P&P Check Winterization	Hot Water Tank and Plumbing	Are there any visible breaks in the plumbing system?	Yes	Plumbing system visible breaks (video)
A Script, P&P Winterization, P&P Check Winterization	Hot Water Tank and Plumbing	Are there any visible breaks in the plumbing system?	No	Plumbing system intact (video)
Any order with a Winterization Page	Hot Water Tank and Plumbing	Did pressure check pass?	No	Pressure test fail - plumbing system leak (video)

Video Record Screens

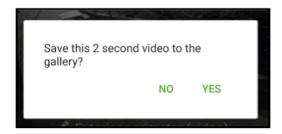
Video capture functionality is available on both the In-Script and Full-View Video Record Screens.



1 Record Button

Videos are started and stopped by pressing the video record button.

- A single video cannot be stopped and started multiple times; once the user presses stop on a video record, he or she will be prompted to save that video to the Gallery



2 Video Duration

Video length will count down from 0:30.

Front-Facing Camera
Users can click the switch camera icon to activate the front-facing camera.

4 Torch Mode

Users can turn off and on torch mode to help with lighting during video record (not available when using the front-facing camera).

5 Change Label

On the Full-View Video Record Screen, clicking on the label or pencil icon enables the user to change the video label if a different video label is available.

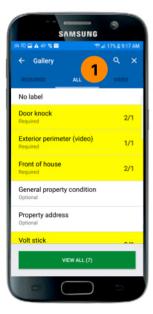
6 Back (Close Button) Clicking the "X" in the top left corner will return the user to his or her previous screen (same as on the Full-View

to his or her previous screen (same as on the Full-View Camera Screen).

View Media

Clicking the media thumbnail will return the user to the Gallery Label Selection Screen (same as on the Full-View Camera Screen).









Gallery

1 Gallery Label Selection Screen

A "Video" tab has been added for quick access.

- Labels will now appear in alphabetical order
- Clicking "View All" will take the user to the Gallery View Screen same as before

2 Gallery View Screen

A "Videos" tab has been added for quick access.

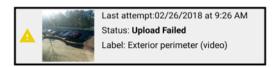
- Photos and videos will now appear in alphabetical order on their respected tabs when "View All" has been selected
- Users can play back, delete, or relabel videos as well as send the order to the queue for transmit

Queue Screen

1 Uploading Videos

Like photos, videos will be included in the user's work order item count.

- Unlike photos, videos will not be assigned an ID once transmitted
- A green checkmark will appear next to the thumbnail of videos that were transmitted successfully (same as photos)
- A yellow/orange alert icon will appear next to the thumbnail of any video not successfully transmitted (same as photos)



 Users will be able to reset a failed transmission in the "Upload Completion" status bar and try the transmission again (same as today)