



Preserve Mobile

Enhancement Quick Guide

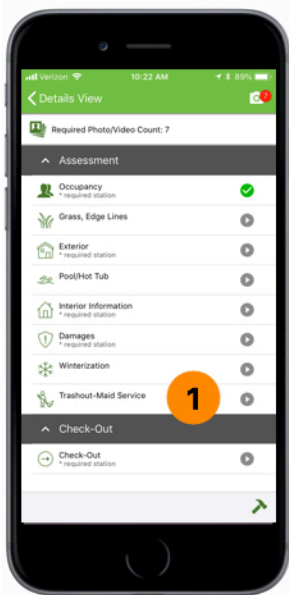
Project: 2 Minute Video Labels for Debris

Overview: This update enables Preserve users to take up to a 2 minute video for certain debris video labels (in addition to the existing photo requirements).

2 Minute Video Details

- 2 minute video debris labels will only be available for certain REO orders
- Labels will only be triggered by adding "Remove Debris" to Work Completed in the Work Order
- Users are not required to take a full 2 minute video, but should take a long enough video to provide the proper documentation
- Other video labels will still have a maximum length of 30 seconds
- Videos are not required for transmission in Preserve Mobile or submission on desktop
- Videos can only be uploaded to SafeView Preserve through the use of the Preserve Mobile App

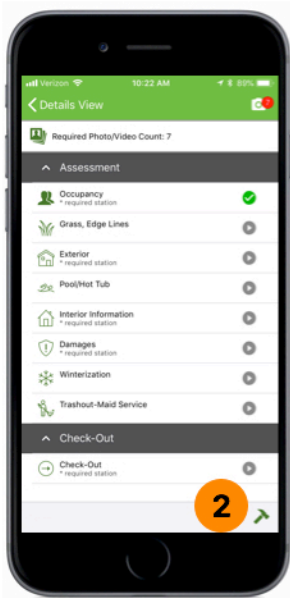
Triggering 2 Minute Video Labels



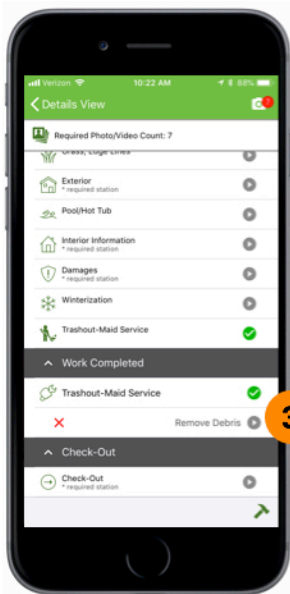
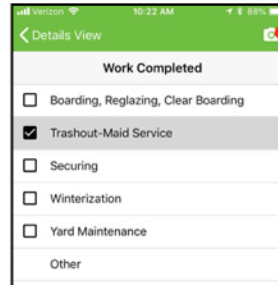
Stations Screen - Trashout-Maid Service

- 1 Enabling the "Remove Debris" Option**
A user must respond that "Yes" a trashout was completed in the Trashout-Maid Service station in order to enable "Remove Debris" as an option for Work Completed.



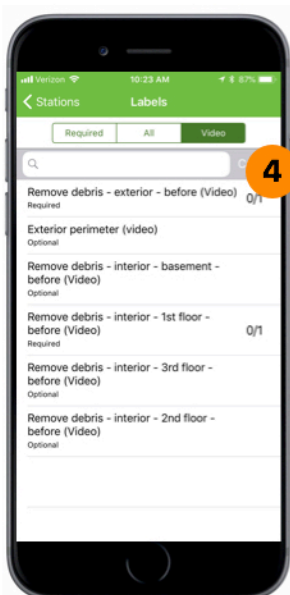
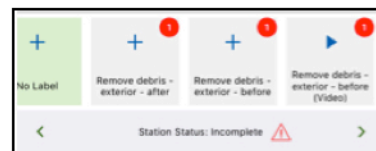


2 **Selecting the "Remove Debris" Option**
 After completing the Trashout-Maid Service Station, the user can add "Remove Debris" to his or her Work Completed by clicking on the highlighted hammer at the bottom of the screen and selecting it from work list.



3 **Completing the "Remove Debris" Option Script**
 Clicking on the now visible "Remove Debris" line under Work Completed will trigger the debris script. Answering that either exterior and/or interior debris was removed will trigger 2 minute video labels.

- 2 minute video labels will appear the same as a standard length video label (as a media thumbnail with a play icon)



4 **Triggered 2 Minute Debris Video Labels**
 The following 2 minute debris video labels will be triggered based on the "Yes" user script responses mentioned above:

"Yes" to Exterior Debris Removed

"Remove debris - exterior - before (Video)"

"Yes" to Interior Debris Removed

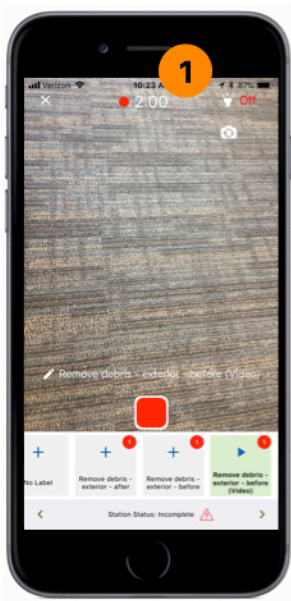
"Remove debris - interior - basement - before (Video)"

"Remove debris - interior - 1st floor - before (Video)"

"Remove debris - interior - 2nd floor - before (Video)"

"Remove debris - interior - 3rd floor - before (Video)"

Taking and Sending 2 Minute Videos



In-Script and Full-View Video Capture Screens

- 1 2 Minute Video Capture**
Similar to other videos, 2 minute videos will have a duration countdown at the top of the In-Script and Full-View Video Capture Screens.

- Screen functionality and 2 minute video capture will remain the same as with standard 30 second videos

Other Screens

Exiting Video Behavior

2 minute video labels will continue to have the same functionality as standard 30 second video labels throughout the Preserve Mobile App.

- Users will be able to play back, delete, or relabel 2 minute videos

- 2 minute videos will upload the same as standard videos, however, additional upload time may be required